

Ref: CMD/CW/5010/CAM/PF/N-044/20161013-pa

Date: 13th October 2016

Dear Residents,

Re: Buildings 12, 13A, 13B & 14 – Window / façade cleaning

Whilst we are working to install permanent window cleaning infrastructure for City Walk Residences, we have made interim arrangements to conduct an initial clean, through the use of a man lift where this is possible, and where not via accessible balconies.

Should we require access to your balcony, we will contact you to request a suitable time, if we have not already done so. For convenience, we have arranged for the cleaners to be deployed over the weekend, should you be unavailable during the week.

Whilst window cleaning activities are ongoing, we kindly request you to ensure that your windows are kept closed and to remove / protect items on your balcony that may be damaged due to water.

The cleaning activity will commence on 14th October and all buildings are expected to be completed within three weeks.

Thank you for your cooperation. Should you have any further queries, please contact us on 800 2662 or ServiceRequest@mcm.ae.

Kind regards,

Meraas Community Management