



**City Walk
Residences**
Newsletter

Welcome to the latest edition of the City Walk residences newsletter. Stay tuned for news and updates on what's buzzing in your community. For any suggestions or feedback please email us at ServiceRequest@mcm.ae

A window into your community

We're pleased to see the City Walk community portal being used by many of you to receive information about updates and events at City Walk and various other matters in the community. If you're a resident or own an apartment and haven't yet received your username and password yet, please get in touch with us at servicerequest@mcm.ae.

In addition to providing updates from within the community, you can use the portal to access data relating to the status of services and see up-to-date financial information relating to units you have purchased from Meraas. We're also working on introducing a credit card payment option for service charge payments that will be activated shortly.

Recycle and reduce

Dubai generates an average of 8,000 tons of waste every day, with every resident contributing about 2.7 kilograms – or almost 1,000 kilograms per person per year.

To reduce our carbon footprint, we're not only recycling solid waste, but our cafes and restaurants are recycling cooking oil that would otherwise be discarded. In doing so, we have safely reused 73 tons of waste by our recycling efforts up until February of 2018. Yet, while this is a great start, it represents only a small proportion of the solid waste we generate as a community.



Recycling is crucial to our efforts to reduce our carbon footprint further. Even the smallest steps can have a significant impact on our environment, especially given the well-known damage caused by solid waste. A greater commitment to understanding all of the advantages of recycling can ensure it becomes a natural part of our daily lives.

Recycling can also reduce costs. As per the Executive Council Resolution No. (58) of 2017, Dubai Government has issued a legal decree that imposes a significant increase on landfills disposal charges which took effect last month. This has increased cost for the community and the best way to offset this is to recycle as much as possible.

We therefore encourage you to use the recycling facilities we've provided within your building to help us further reduce the amount of waste going to landfill. You will find black bins with recycling logos close to service lifts in your building for regular recyclables. For larger items there is a recycling cage in the garbage disposal room on the ground floor.

Please remember that if you want to get rid of large items like an old piece of furniture, kindly contact the concierge, who will be happy to help you arrange an appropriate service.

Just Ask Your Concierge

We are happy to officially introduce Just Ask Your Concierge, a new signature service that has been designed to make life easier. As a City Walk resident you'll have access to a range of complimentary services, and so much more.

No one to take care of your dry cleaning? Looking for someone to take care of your weekend plans? Forgotten a special occasion and need a gift? Just Ask can run your errands, plan your trips, select, collect and deliver gifts, find home help and more.



Chill out with ista

Paying your monthly chilled water bills just got easier, with water metering company ista Middle East FZE operating two kiosks at City Walk. The kiosks are located in Building 2A within the Community Management Office and next to Roxy Cinemas. Payments can be made either by cash or credit card and kiosks can also be used to make payments related to Etisalat, du, RTA, DEWA, etc.

If you notice unusually high water consumption, you can request that ista check the chilled water meter in your apartment. Simultaneously, we recommended that you have a maintenance company inspect and service the air-conditioning components in your apartment, including the fan coil unit, strainers and actuators.

Need to reach us?

In an effort to provide better service to our residents, the helpdesk services for common area related issues has been changed to a centralized operation, independent from the service providers. Owners and residents may now contact the new helpdesk by calling 800 iLog (4564) to report any matters related to the common area / community management.

For in-unit related maintenance issues, we strongly recommend you put an annual maintenance contract in place, to provide planned preventative maintenance to the assets in your apartment. We're in the process of prequalifying service providers and will issue a list of approved vendors for you to consider. In the meantime, you can contact your building concierge or call 800 JUST ASK (800 5878 275) who will be pleased to assist you.

Emergency evacuation exercise at City Walk

We would like to express our thanks for the way in which you respond to emergency evacuation exercises conducted at City Walk. These regular exercises are intended to ensure you're aware of what to do in an emergency by promoting fire and life safety awareness within the community. As always, your participation, together with that of our retailers, is crucial in making these exercises successful.

Smart policing



Dubai's first Smart Police Station can now be found in Building 9. The station is a fully automated police station offering 27 core services, such as reporting crimes and traffic incidents, as well as a further 33 support services ranging from requesting a good-conduct certificate to assistance for victims of domestic violence.

While there, you can also play an educational driving game which was created to entertain and educate users about safe driving.



Buzz in your community

Gift a Smile initiative

Thank you for your contributions to our 'Gift a Smile' initiative. We've received thousands of donations and have been inspired by the way you've helped to spread happiness and hope by donating your books, toys and clothes during the Holy Month of Ramadan. The initiative was endorsed by the National Programme for Happiness and Positivity and donations received will support the work of humanitarian charity Beit Al Khair.

In addition to donations, the 'Gift A Smile' campaign also helped to bring the community together through pop-up libraries, 'Smile' photo booths and cultural Hakawati storytelling sessions at City Walk and other Meraas destinations.



Fun in the sun

Our first-ever Family Funday brought City Walk residents together to enjoy a host of attractions, from bouncy castles to food trucks, performers, mascots, games and art activities, there was something to enjoy for both kids and for the young at heart.

Residents participated in games and art activities and had a fun-filled afternoon.



DSF decorations

Dubai Shopping Festival was started on 16 February 1996 as a retail event intended to benefit retail trade in Dubai. It has since expanded in leaps and bounds and is now a premiere tourist attraction. It has grown into an annual month-long event and attracts about 3 million people to Dubai.



This year, as part of the Dubai Shopping festival, DSF decorations were put up in City Walk and giant raffle drop-boxes were stationed in the community for the ease of use of our residents and visitors alike. City Walk's diverse retail establishments all took part in the celebrations with great offers and bargains.

Dubai Tour 2018

Dubai Tour 2018 took place in Dubai between 6-10 February 2018. It was the fifth edition of the Dubai Tour and part of the 2018 UCI Asia Tour. At Dubai Tour, it is all about sprints and time bonuses. The action started at 11:10am and continued till 03:30pm.

The entire race spanned 870 kilometres, from Dubai through all of the emirates of the UAE. The last stage of the tour finished at City Walk with the finish line located on Al Mustaqbal Street. Italian Elia Viviani won this stage, taking two stages in total and winning the overall classification in the Dubai Tour, ahead of Magnus Cort Nielsen and Sonny Colbrelli. Dylan Groenewegen was fastest in the first sprint of the race with Sonny Colbrelli climbing to victory at the steep Hatta Dam.



Miami Vibes

From 15 February to 25 March, the Miami Food Festival appeared at City Walk for its second edition. Food lovers found plenty of authentic soul food and street food from an array of local food trucks and food stalls, putting their own unique twists on traditional cuisines, with everything from burgers and salads to cookies and ice cream. The event was suitable for the whole family and allowed everyone to enjoy great food in a fun, vibrant atmosphere.



Happiness Journey

The Happiness Journey is an annual experiential event that spreads awareness on the science of happiness and wellbeing among visitors. Drawing inspiration from the International Day of Happiness celebrated on 20 March, the Happiness Journey has been marked to create a global movement that helps people enrich their daily lives with profound insights.

Hailed as the first-of-its-kind in the region, the Happiness Journey is a vibrant, inclusive and inspiring celebration. An initiative by the National Programme for Happiness and Positivity, the Happiness Journey engages visitors with multi-sensory experiences that raise awareness about

healthier and happier lifestyles in the UAE and acts as a beacon for the world. Visitors are invited to engage in the events that enrich their journey with valuable insights that increase their quality of life.



City Walk was chosen to host the opening carnival of the second Journey of Happiness on Thursday, 15 March 2018 on Al Mustaqbal Street. Spectators from around the city took part in the carnival.

UAE flags were flown across the sky, affixed to microlights from Skydive Dubai. The carnival saw participations from Emirati children holding YOZ stars, police on horses and camels and swanky supercars, air dancers, Ayallah dancers, Arabic drummers, and Tanoura and Yolla dancers. There was a happiness lab on wheels, tree stilt walkers, robot stilt walkers and bubble performers, all part of the special entertainment at the carnival. Additionally, a four-meter floating balloon at the head of the parade represented 'unity in diversity' during this colourful carnival.



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