

Subsidiary of Emirates Central Cooling Systems Corporation (Empower)

Ref: EMP-SM- Notice-DCS180-14

Date: 7th of April 2014

General Notice - Automation of Fuel Surcharge

Dear Valued Customers,

Effective April 2014, Palm District Cooling fuel charge will be billed for the same month instead of pervious month fuel surcharge.

Therefore, **ONLY for the month of April 2014** you will be receiving two fuel surcharges in your bill, one for March 2014 and the second for April 2014.

This will be a one-time event and starting May 2014, there will be only single fuel surcharge segment which would be linked to the consumption segment.

In case of any queries, you may contact us at:

Phone:+9714-4495900

Email: contact.center@palmutilities.ae

Palm District Cooling / Palm Utilities